



Ohm Dovetail

Private Limited

INVESTOR GRIEVANCE ESCALATION MATRIX

Details of	Contact Person	Address	Contact No.	Email ID	Working Hours
Customer Care	Rupesh Rahate	Office no. 28, 28th Floor, Sunshine Tower, Senapati Bapat Marg, Dadar (West), Mumbai, Maharashtra- 400013, India	+91 8928490925	rupesh.rahate@dovetailindia.com	10am to 5pm Mon to Fri
Head of Customer Care	Anim Mehta	Office no. 28, 28th Floor, Sunshine Tower, Senapati Bapat Marg, Dadar (West), Mumbai, Maharashtra- 400013, India	+91 8928490950	anim.mehta@dovetailindia.com	10am to 5pm Mon to Fri
Compliance Officer	Smruti Kanitkar	Office no. 28, 28th Floor, Sunshine Tower, Senapati Bapat Marg, Dadar (West), Mumbai, Maharashtra- 400013, India	+91 9324502898	smruti.kanitkar@dovetailindia.com	10am to 5pm Mon to Fri
Head of Operations & Designated Director	Ranjan Kanade	Office no. 28, 28th Floor, Sunshine Tower, Senapati Bapat Marg, Dadar (West), Mumbai, Maharashtra- 400013, India	+91 8928491274	ranjan.kanade@dovetailindia.com	10am to 5pm Mon to Fri

In absence of response/complaint not addressed to your satisfaction, you may lodge complaint with SEBI at <https://scores.sebi.gov.in/> or Exchange at <https://www.mcxindia.com/Investor-Services> , <https://investorhelpline.nseindia.com/NICEPLUS/>, <https://bsecrecs.bseindia.com/e/complaint/frmlnvestorHome.aspx> .

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.